To Operate:

1. Prime Unit - After filling dispenser, plug in power to start prime. If unit is plugged in prior to filling dispenser, place hand under spout within sensor location to start prime.

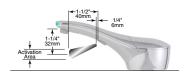


3. Adjusting the foam quality -Foam quality in terms of more or less liquid used to produce the foam can be adjusted by rotating the Portion Control Knob clockwise for more air in the foam and counterclockwise for less air in the foam.



2. Standard Dispense -Place hand under spout

within the sensor location for approximately 1/2 second to dispense controlled amount of foam hand soap.



4. LED Light Indicators -When activated, solid areen LED will light. If green light is flashing,

remove hand to allow unit to reset, then activate again. If using battery pack, flashing red LED light indicates time to replace batteries.



Routine Cleaning and Maintenance:

Using a damp cloth, wipe the chrome-plated exterior of the dispenser daily. Periodically (about 3 to 6 months), it is recommended to flush the system with lukewarm water for cleaning and maintenance.



- 1. When minimal amount of soap is left in the bottle, fill dispenser with lukewarm water from top
- 2. Press on Automatic System Flush Button to flush the system.
- 3. Once unit is flushed, press Automatic System Flush Button again to stop dispensing.
- 4. Fill unit with fresh foam soap, and dispense as usual.

Troubleshooting:

- 1. Soap dispenser does not dispense soap, but you can hear motor running. The green LED lights up when hands are under spout. a. Press the Automatic System Flush Button until soap comes out
 - b. Press Automatic System Flush Button again to turn it off
- 2. Soap dispenser does not dispense soap and you cannot hear motor running. The green LED does not light up when hands are under spout.
 - Be sure power is supplied to unit.
 - Make sure Fiber Optic Nut is tight on Fiber Optic Port.

Warranty:

SureFlo Automatic Foam Soap Dispenser is warranted to be free from defects in workmanship and material under normal usage from the date of purchase for a period of 3 years.



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SureFlo® Automatic, Counter-Mounted Soap Dispenser INSTRUCTIONS FOR INSTALLATION, OPERATION & MAINTENANCE

BOBRICK MODEL B-828 FOAM SOAP DISPENSER

Clearances and Mounting Requirements:

- 1-3/8" (35mm) diameter mounting hole required.
- Minimum 18" (457mm) vertical clearance needed below the counter.
- 5" (127mm) diameter clearance needed below the mounting hole to accommodate bottle and bottom housing.
- Minimum 2-1/4" (57mm) diameter clearance needed for Mounting nut directly below the counter to clear sink rim.
- Recommend drilling mounting hole 6" to 8" (150 to 205mm) from the wall, and 2-1/2" to 3" (65 to 75mm) from sink rim.

For New Installation:

• Refer to mounting template for drilling locations (Form No. 824-307).

For Retrofit:

- Remove existing dispenser(s).
- Clean area.
- Ensure hole is 1-3/8" (35mm) diameter.
- If necessary, enlarge opening using appropriate hole saw. For granite/marble counters, recommend using a diamond hole saw (consult with stone and granite specialist). If needed, mounting hole should be offset to clear the sink rim. The Mounting nut requires 2-1/4" (57mm) diameter clearance directly below the counter.

Parts List:

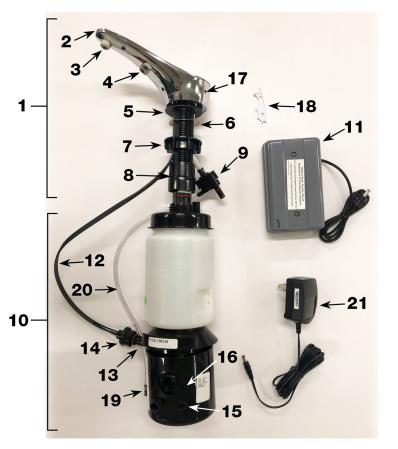
Description

- Top Assembly with Spout, Door and Stem
- 2 **LED Light Pipe**
- Foam Nozzle Tip with Mesh
- Fiber Optic Insert with Sensor Lenses
- Rubber Counter Gasket
- Wave Washer
- Mounting Nut
- Stem Locking Nut
- Foam Mixer Housing
- Bottom Housing Assembly (includes Soap Bottle) 10
- 11 Optional: Battery Pack (requires (4) "D" cell alkaline batteries not included), order Part No. 824-241
- (3) Fiber Optic Cables for Sensor and LED Light Pipe
- 13 Fiber Optic Connector Tip Assembly
- 14 Fiber Optic Nut
- 15 Portion Control Knob
- 16 Automatic System Flush Button
- 17 Key Hole
- 18 BobKey
- 19 Air Tube Adapter
- 20 Air Tube
- A/C Adapter Kit with U.S. Plug

For outlets not compatible with U.S. plugs, order Part No. 3974-58



Scan for SureFlo Automatic Foam Soap Dispenser Installation Video.



Installation:



1. Place Counter Gasket over mounting hole to align with profile of dispenser.



2. Insert Stem with tube and all Fiber Optic Cables carefully through mounting hole.



3. Place the Wave Washer on top of the Mounting Nut Install Mounting Nut on Stem and thread upwards. (Minimum 2-1/4" (55mm) diameter clearance needed below mounting nut).

NOTE: The outer diameter of the Mounting Nut may need to be filed down if space under the counter is tight.

NOTE: Make sure Fiber Optic Cables and Tubing are **INSIDE** Mounting Nut. Do not tighten completely until end of installation.



Replacement Parts List

- A/C Adapter

- Mack Gasket Kit

- Foam Mixer Housing

Part Name

4. Thread the Stem Locking Nut onto the Stem. The ribs on the Nut are to be towards the top. Once it goes past the two red o-rings, the nut will automatically stop threading.



5. Attach the tubing to the top barb of the Foam Mixer Housing.



6. The Bottle Cap can only be placed onto the Stem in one orientation.

> The flat section on the Stem is to be aligned with the flat section on the Bottle Cap.



7. Rotate the Bottle back and forth to align the flat section of the Stem to the flat section on the Bottle.



8. Push the Bottle Assembly up onto the Stem while also inserting the Foam Mixer Housing into the hole in the post on the Bottle Cap.

> Fully insert the Bottle Assembly over the Stem until it stops. Both red o-rings must be inside the Bottle Cap.



3974-57 3974-58 824-167 824-201 828-310

824-241 828-322 828-443

828-525

828-550

(Includes Wave Washer, Counter Gasket, Mounting Nut, BobKey, Stem Locking Nut) - Top Housing Assembly Foam

(Includes Installation Hardware Packet and Foam Mixer Housing)

- Installation Hardware Packet with Foam Mixer Housing

- International AC Adapter Plug Kit (U. K., Europe, Australia)

(To secure Top Assembly under the counter due to irregular counter surface) - External A/C Multi Adapter Kit

- Bottom Housing Assembly Foam

- Nozzle Tip Replacement Kit Foam

- D Size Battery Pack (Batteries not included)





10. Connect the small diameter tube from the Foam Mixer Housing to the air tube adapter located on the Bottom Housing.

9. While pushing upwards

on the Bottle, Thread

the Stem Locking Nut

down onto the Bottle

NOTE: After assembly, hold

and tug down to be sure it is

on tight. If it is loose, repeat

Foam Mixer Housing down

from under the counter to

straighten out the tubing.

the Stem and lightly rotate

the Bottle back and forth

NOTE: Tug Tubing on

Cap threads

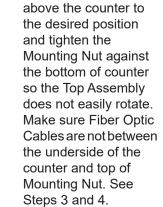
Steps 7 and 8.



NOTE: DO NOT bend or kink Fiber Optic Cables.



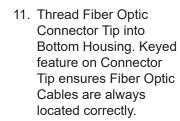
Apply a bead of Silicone around the base of the Top Housing above the counter to prevent spilled soap from going through the mounting hole.

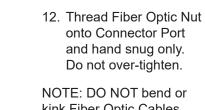


13. Align the Top Assembly

14. Plug AC Adapter into wall and other end into Bottom Housing base.















TOP FILL ONLY!

Filling Instructions: (use foam soap only) Unit will dispense commercially Marketed Bulk Foam Soap.

- 1. Insert tip of BobKey provided into opening of concealed locking mechanism to disengage door.
- 2. Door will disengage and rotate clockwise for filling from the top.
- 3. Fill dispenser with commercially marketed bulk foam hand soap (Do not use liquid or lotion soap).
- 4. Close door counter-clockwise to lock in place.

2

3



Form No. 824-307 r9/18/20

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MOUNTING TEMPLATE

SureFlo® Automatic Counter-Mounted Soap Dispenser Bobrick Models B-824, B-850, B-852, B-855, B-856, B-858 Liquid B-828, B-840, B-842, B-845, B-846, B-848 Foam

Required Clearances:

Mounting Hole: 1-3/8" (35mm) diameter Maximum Counter Thickness: 2" (50mm)

Below Counter:

18" (457mm) vertical clearance

5" (127mm) diameter directly below mounting hole for bottle and bottom housing.

2-1/4" (57mm) diameter needed for mounting nut directly below mounting hole. If sink rim below the counter is within the clearance area, use a spacer to ensure mounting nut is firmly tightened against, bottom of the counter.

Instructions:

- Using template, locate mounting hole position (on left or right side). Ensure sink and plumbing fixtures DO NOT interfere with dispenser above or below the counter (refer to clearances).
- 2. Drill 1-3/8" (35mm) diameter hole.

Sinks with Rim Over the Counter Area:

Unit is not compatible with a sink rim greater than the maximum dimensions listed below:



X = 1-1/2" (38mm) Maximum

Y = 1" (25mm) Maximum



X = 2-1/2" (63mm) Maximum

Y = 1/2" (12mm) Maximum

CAUTION:

Rim must not come into contact with activation area.

